

# Remote Learning Devices

## Internet-enabled Devices for Students

To help students stay connected during emergencies, the DOE is lending internet-enabled iPads to support remote learning for students. Families must [register](#) to receive a device. iPads are available one per student. Families can get more information on the [DOE website](#).

## Internet Access at Home

*The DOE currently does not endorse or have an official relationship with any internet providers to provide internet to students. That said, providers are offering the following options.*

### Internet Provider COVID-19 Offers:

*Note: A credit card, identification, and home address will be needed to sign up for any of these services. Providers may currently have a waitlist for access to wifi due to high demand.*

- **Lifeline Federal Benefit**  
The Lifeline program from the Federal Communications Commission (FCC) helps low-income individuals and families get discounted landline or cell (wireless) phone service. They may also qualify to receive a free phone. The program is run by the [Universal Service Administrative Company \(USAC\)](#). Parents can apply online or by telephone at the following link: <https://nationalverifier.servicenowservices.com/lifeline>.
- **Spectrum**  
Charter Communications is offering free broadband and Wi-Fi access for 60 days to households with K-12 students who do not currently have service. To enroll call **1-844-488-8395**. Installation fees will be waived for new student households.
- **Optimum**  
Altice internet providers of Optimum are offering 60 days of free internet service for households with K-12 students. To sign up, call **1-866-200-9522**.
- **Comcast Xfinity**  
Comcast Xfinity is currently offering its Internet Essentials program free for two months to new customers. Sign up [here](https://bit.ly/39fMZd8) (<https://bit.ly/39fMZd8>), under eligibility.

### Wifi via Smartphone:

- **Metro PCS, T-Mobile, Sprint, AT&T and Comcast**  
Metro PCS, T-Mobile, Sprint, AT&T and Comcast are all lifting their unlimited data caps for cell phone subscribers for at least 60 days. Contact your cell phone provider for more information.

- **MetroPCS**

MetroPCS will allow you to add a free 10GB of mobile hotspot per month by adding an add-on service available in the MyMetro app, MyAccount or by calling Care at 611.

### **Free Public Wifi:**

- **Comcast**

Comcast - Xfinity WiFi hotspots will be available to anyone who needs them for free – including non-Xfinity Internet subscribers. For a map of Xfinity WiFi hotspots, visit [www.xfinity.com/wifi](http://www.xfinity.com/wifi).

- **AT&T**

AT&T is also providing free access to its public WiFi hotspots. Look for "att-wifi" or "attwifi" in the list of available wireless networks from your smartphone or laptop.